

Works Request for a new connection or alteration

(Electricity)

Use this form to apply for:

- Installation of a new electricity supply/meter
- Alteration of your existing electricity supply/meter
- NSW, ACT and SA customers only

Please complete all applicable sections of the form in block letters and tick any boxes relevant to your application. It will be helpful if the electrician and the account holder work together to complete this form. If your form is incomplete, your application may be delayed.

If your application is for a new meter, please email your completed form to:
connections@sustasco.com.au

If your application is for an alteration, please email your completed form to:
connections@sustasco.com.au

If you have any questions, or need help with your application, please call us on
 1300 027 366 (Monday to Friday, 8am-5pm AEST) and we'll be happy to help.

1. What type of service do you need?	2. Description of Works
New Connection	
New Connection Date (energisation)	
Supply Alterations - Specify details on the right	
Metering Alterations – Specify details on the right	

3. Site address

Lot no: <input type="text"/>	Unit no: <input type="text"/>	Street no: <input type="text"/>	Street name: <input type="text"/>
Suburb: <input type="text"/>		State: <input type="text"/>	Postcode: <input type="text"/>
Plan of sub-division no: <input type="text"/>		Electricity meter ID (mandatory for alterations): <input type="text"/>	
NMI (new connections NSW Ausgrid customers only): <input type="text"/>		DP no. (NSW Endeavour and Essentials customer only): <input type="text"/>	

4. Connection details

Premises type: <input type="checkbox"/> Residential <input type="checkbox"/> Commercial	Connection type: <input type="checkbox"/> Permanent <input type="checkbox"/> Temporary	Supply phase: <input type="checkbox"/> 1 Phase <input type="checkbox"/> 2 Phase <input type="checkbox"/> 3 Phase	Meter phase: <input type="checkbox"/> 1 Phase <input type="checkbox"/> 2 Phase <input type="checkbox"/> 3 Phase	Installation type: <input type="checkbox"/> Overhead <input type="checkbox"/> Underground <input type="checkbox"/> Overhead and Underground
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CT installed/required: ☐ Yes ☐ No
 Solar/embedded generation: ☐ Yes ☐ No
 SUSTASCO SOLAR APPROVAL (SA solar customers only):

Off peak load requirements:
☐ No ☐ If Yes, please specify:

Maximum demand of installation: Amps per phase
 Maximum demand of total site: Amps per phase

5. Electrical contractor details

First name: <input type="text"/>	Last name: <input type="text"/>
Electrical Lic. No: <input type="text"/>	Mobile: <input type="text"/> Alternative Phone Number: <input type="text"/>
Email: <input type="text"/>	Business name: <input type="text"/>
ABN: <input type="text"/>	

6. Account holder details

Title: First name: Last name:
Date of birth: Driver's licence or Medicare number: Issuing State: Expiry Date:

Mailing address

Unit no: Street no: Street name:
Suburb: State: Postcode: Mobile:
Alternative phone number: Email:
Business name (if applicable): ABN:

7. To be completed by the account holder

Please indicate your acceptance by signing below.

Please note: If the premises are leased, please include a letter of permission from the owner/landlord with your application.

Installations only

I authorise Sustainable Asset Company (SAC) to arrange for the metering service provider to install the electricity supply/meter at the address provided in this application, on the date the request is accepted or as soon as can be arranged. I understand that the installation is subject to weather conditions and clear and safe access to the site, including the switchboard (the site must be clean, free from safety hazards and debris and have clear address numbering) and the meter board must not be defective or otherwise unsafe. I understand that charges apply to the new connection (including if I am unable to provide clear and safe access) and they can vary depending on the work required. I agree to accept any charges associated with the installation and understand these charges will appear on my electricity bill. I understand that if the technician determines additional work is needed they will not commence the job and SAC will contact me to discuss any additional charges and/or work required.

I authorise SAC to contact me so that an electricity account can be set up in my name.

Alterations only

I authorise SAC to arrange for the distributor and/or metering service provider to alter the meter and/or supply at the address provided in this application, on the date the request is accepted or as soon as can be arranged. I understand that the alteration work is subject to weather conditions and clear and safe access to the site, including the switchboard (the site must be clean, free from safety hazards and debris and have clear address numbering) and the meter board must not be defective or otherwise unsafe. I understand that charges may apply to the alteration (including if I am unable to provide clear and safe access) and they can vary depending on the works required. I agree to accept any charges associated with the alteration and understand these charges will appear on my electricity bill. I understand that if the technician determines additional work is needed they will not commence the job and UCS will contact me to discuss any additional charges and/or work required.

I authorise SAC to contact me to set me up on a compatible plan if required. Information about our privacy policy

SAC collects information for the purpose of providing the services related to your electricity supply at the site address. In order to provide the services, we will disclose this information to the metering service provider in accordance with our privacy policy which can be found at [Privacy Policy \(ucs.com.au\)](https://www.ucs.com.au/Privacy-Policy)

Signature of applicant

Date: